3138 Calle Estepa, Thousand Oaks, CA 91360 www.zestoaudio.com 805-807-1840

Customer Instructions

These are friendly reminders for packing your Zesto power amp.

Units must ship in original factory packaging.

Please bear in mind that FedEx/UPS will drop this power amp at least 10 times in transit. The custom foam and reinforced corners are professionally designed to accommodate FedEx, so you don't need to add other packing materials. Just make sure the tubes can't move around within the box.

Please note that Zesto Audio will not be responsible for damage to the tubes or the unit's finish caused by inadequate packaging.

1. Wrap the product in a plastic sheet to protect the paint.
2. NEVER LIFT the amp by the foam.
3. Turn the unit on its side up to fit on the custom foam end cap, then turn over to the other side to fit the opposite end cap.





4. Turn the unit upside down, place the box over the amp, and then turn the right side up.
5. Please ship your tubes for testing. Remember that Tubes are sensitive travelers. Pack the tube tightly in their box. Wrap them with bubble wrap.
6. Place the bubble-wrapped tubes on the deck in front of the curve and make sure they can't move within the box. The power tubes should be placed on the deck, not in the side compartments.
7. Small signal tubes 12AU7 should ship in the white 5" box, then bubble wrap and place in one of the side foam compartments.
8. Place the 4 protective corners on each corner between the foam and the inside the box. Not on the outside of the box.

9. Do not place tubes or any items on the rear panel during shipping as it could damage switches.
10. For the shipping label the power amp box is 27” x 27”x 13”.
11. The weight is 75 for each Eros and 80 lbs. for a Bia.
12. If you are the Shipper, your amp needs to be fully insured and please include carolyn@zestoaudio.com in the tracking.
13. It’s a good idea, whenever you ship your beloved audio gear anywhere, that you have your original purchase receipt for the equipment to prove ownership, you never know when you may need it.

Feel free to contact me if you have any questions,

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