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Customer Instructions

Friendly reminders for returning your Zesto gear for the ESP Supply upgrade

1. Units should ship in original factory packaging, unless approved by dealer.
2. When packing, please place the labels “remove before use” under the curve to protect the mid-panel paint that could be damaged by the metal curve during transit. This is important, please refer to photo below. A business card could work as well.
3. Wrap the product in the plastic sheet to protect the paint, and then fit on the custom foam end caps.
4. Do not ship your tubes, power cord or manual, unless requested.
5. Do not place any items on the rear panel during shipping as it could damage switches.
6. For the shipping label the preamp boxes are 53cm X 53cm X 28cm (21” x 21”x 11”).
7. The Andros weight is 10.43 kg (23 lbs.), the Deluxe is 11.33 kg (25 Lbs.), and the Leto is 12.7 kg (28Lbs).
8. Ship units fully insured.
9. Any service work outside the scope of the ESP Supply upgrade is additional.

